

Funeral Advice



Where Did Your Loved One Pass Away?

In a Care or Nursing Home;

- A qualified on-site Nurse will verify your loved one's death.
- Once their death has been verified, call Lilies Funeral Directors and they will transfer your loved one into their care.
- The Care or Nursing Home and Lilies Funeral Directors will liaise with your loved ones Doctor to give them the information they need to complete the Medical Certificate of Cause of Death.

What To Do Next:

- Call your loved one's Doctor to arrange a time to collect the Medical Certificate of Cause of Death, you will need this to register your loved one's death.

At Home;

- Call either the local ambulance service or your loved ones Doctor to verify their death.
 - If you call the ambulance service, they will give you the death verification details. Keep these safe as you will need to give them to your loved ones Doctor.
- Once their death has been verified, call Lilies Funeral Directors and they will transfer your loved one into their care.

What To Do Next:

- Call your loved one's Doctor to arrange a time to collect the Medical Certificate of Cause of Death, you will need this to register your loved one's death.

In a Hospital or Hospice

- A qualified Nurse will verify your loved ones death.
- The hospital or hospice will then arrange for the last Doctor that cared for your loved one to issue their 'Medical Certificate of Cause of Death'.

What To Do Next:

- Call the Hospital's Bereavement Office or Hospice to arrange a time to collect the Medical Certificate of Cause of Death, you will need this to register your loved one's death.

Registering Your Loved One's Death

In all cases you will need to register the death before the funeral can take place, this is usually done by a relative of the deceased or the person responsible for arranging the funeral. If you have not done this before or need our support, please call for guidance.

Once you have registered the death you will be given a green certificate for burial or cremation, your funeral director will need this certificate before the funeral can take place.

Register Office Details Below

Birmingham Register Office,
Holliday Wharf,
Holliday Street,
Birmingham,
B1 1TJ

0121 675 1004

register.office@birmingham.gov.uk

Information Provided By Lilies Funeral Directors

Lilies is an independent funeral home, with their knowledge and experience we recommend their funeral home to our community.

10 Chester Road, New Oscott, Birmingham, B73 5DA

0121 321 3446

www.LiliesFunerals.com

Lilies Funeral Directors offer Funeral Packages starting from £1,495.00.