

Lilies

Funeral Directors

We Live Above Our Funeral Home, Your Loved One Will Never Be Alone

Independent Funeral Directors

Pre-Paid
Funeral Plans

Stone Masonry

24 Hour Availability



Home Arrangements

Repatriation Service

Care & Support



Birmingham

206 Kingstanding Road

Birmingham

B44 8JP

0121 356 8774

SAIF

INDEPENDENT

FUNERAL

DIRECTORS

Sutton Coldfield

10 Chester Road

Sutton Coldfield

B73 5DA

0121 321 3446

Contents

What Do I Do First

Page 2

Registering A Death

Page 4

Arranging The Funeral

Page 5

Bereavement Checklist

Page 6

Bereavement Support

Page 7

International Repatriation

Page 8

Pre-Paid Funeral Plans

Page 10

About Lilies

Page 11

Meet The Team

Page 12

What Do I Do First?

When A Loved One Dies At Home

Unexpected? Call the local ambulance service.

Expected? Call your loved ones Doctor to verify their death.

If you call the ambulance service, they will give you the death verification details in an envelope. Keep these safe as you will need to give them to your loved ones doctor, if you have called the doctor to verify your loved ones death they will take the details they need with them.

Once their death has been verified, call Lilies Funeral Directors and they will bring your loved one into their care – any time of the day or night.

You will then need to collect the ‘Medical Certificate Of Cause Of Death’ from your loved ones doctor, please call the surgery or practice before going in to make sure the doctor has it ready for you. You will need this certificate to register your loved ones death.

When A Loved One Dies At Hospital or Hospice

A qualified medical practitioner will verify your loved ones death.

The hospital or hospice will then arrange for the ‘Medical Certificate of Cause of Death’ to be completed for you to pick up from the hospital or hospice’s bereavement office, please call the bereavement office to make sure this is ready to collect before making your journey. You will need this certificate to register your loved ones death.

While this certificate is being completed by the doctors you can start to arrange your loved ones funeral, call or come in to start arrangements.

When A Loved One Dies In Nursing or Care Home

A qualified medical practitioner will verify your loved ones death.

Once their death has been verified, call Lilies Funeral Directors and they will bring your loved one into their care – any time of the day or night.

Lilies Funeral Directors will liaise with your loved ones Doctor to give them the information they need to complete the Medical Certificate of Cause of Death.

You will then need to collect the ‘Medical Certificate Of Cause Of Death’ from your loved ones doctor, please call the surgery or practice before going in to make sure the doctor has it ready for you. You will need this certificate to register your loved ones death.



Registering A Death

In all cases you will need to register the death of your loved one before the funeral can take place, this is usually done by a relative of the deceased or the person responsible for arranging the funeral.

If you have not done this before or need our support, call us and we will give you all the support you need.

Information needed to register a death:

- The date and location of death
- The deceased's full name
- The deceased's date and place of birth
- The deceased's last occupation
- The deceased's registered address
- If the deceased was married, the date of birth of the surviving spouse

Birmingham Registry Office Contact Details: Register Office, Holliday Wharf, Holliday St, Birmingham, B1 1TJ. Telephone: 0121 675 1004

Birmingham and most Registry Offices operate on an appointment basis only; please make you book an appointment before going to the registry office, if you are struggling to get through because the phone lines are engaged – call Lilies and we will arrange for them to call you back.

Once you have registered the death you will be given a death certificate and also a green certificate which is called an 'Order for Burial or Cremation'. We recommend that you ask for at least 5 copies of the death certificate, you will need these to close accounts and notify companies of your loved ones death. Also, Lilies Funeral Directors will need the green certificate as it is part of the legal paperwork needed for the funeral arrangements.

Arranging The Funeral

We often get families coming in to our funeral home saying they are dreading making the funeral arrangements, once the arrangements have been made they say they do not know why they were dreading it so much. We try our best to make our families comfortable and that this difficult time goes as smoothly as possible.

To make it less complicated, we have created two packages;

Our Simple Funeral £1,495

- All Professional Services, Jaguar Hearse, The Tutbury Coffin

Our Traditional Funeral £2,095

- All Professional Services, Jaguar Hearse, The Tutbury Coffin, Jaguar Limousine, 50 Service Sheets, 3ft Floral Coffin Spray, Music CDs, Ashes Tube/Grave Marker

Additional Services:

- Limousine £250
- Horse Drawn Hearse from £750
- Motorcycle Hearse from £850

3rd Party Costs / Disbursements, examples of these would be:

- Sutton Crematorium £814, Minister £200, Doctors £82x2=£164

3rd Party Charges or Disbursements are for items, services and products not provided by Lilies Funeral Directors but being paid for by Lilies on your behalf. An example of Disbursements or 3rd Party Charges is the Crematorium Fee, Burial Fee, Minister / Celebrant Fee, Doctors Fee and Church Fee.

Bereavement Checklist

Accommodation: Mortgage Company, District Council, Housing Association Private Landlord, Nursing Or Residential Home	Electricity / Gas
Bank Building Society	Water
Credit Card Companies	Telephone /Mobile
Other Savings Accounts	T.V. Licence
Shares, Bonds, Etc.	Council Rates
Life Insurance	Credit Agreements, Loans, Rental Etc.
Pensions - Employers, State, Others	Any NHS Equipment On Loan
DSS / Benefits Agency	Bus Pass
Own Benefits	Library & Or Membership Cards
Completion Of Bw1 (Widows Benefits Claim Pack)	Deceased Person's Passport
Payment Books To Return	Doctor/Dentist
Inland Revenue	Executor Of The Will
Car - Insurance Company, Registration Documents, Driving Licence, Return To DVLC	Florist
Breakdown Services: RAC, AA, Etc.	Catering

Notes:

Bereavement Support

Here at Lilies we understand no two deaths are the same and no one can truly understand what you are going through, different people cope with loss in different ways.

We have put together a list of contact numbers and websites where you can find specialist help may you need it;

Cruse Bereavement Support

Cruse Bereavement Care,
Richmond, Surrey, TW9 1RG
0808 808 1677
info@cruse.org.uk
www.cruse.org.uk

Child Bereavement UK

Clare Charity Centre
Wycombe Road, Saunderton, Buckinghamshire HP14 4BF
01494 568 900
support@childbereavementuk.org
www.childbereavementuk.org

SANDS

Victoria Charity Centre
11 Belgrave Road, London, SW1V 1RB
0808 164 3332
helpline@sands.org.uk
www.sands.org.uk

NHS Bereavement Support

www.nhs.uk/livewell/bereavement/

International Repatriation

We at Lilies Funeral Directors conduct a complete international repatriation service to ensure your loved one returns home safely.

Our repatriation service lets your loved one travel home safely to any country in Europe, North America, South America, Asia, Africa and Australasia.

We live above our funeral home, your loved one will be cared for with love and dignity while transport to your home country and final wishes are arranged.

International Repatriation £1,499.00

- Bring Your Loved One Into Our Care From England or Wales
 - Viewing At Our Chapel of Rest if Requested
 - International Embalming with Certification
 - Completion of All Necessary Paperwork
 - Free From Infection Certificate
 - Our Professional Services
 - Care of Your Loved One
 - A Basic Coffin Suitable for Repatriation
- Coffin Wrapping and Protection to Repatriation Standards
 - Transportation To The Airport
 - Customs and Handling

Depending on your requirements, the cost of a flight can vary, flights to Ireland start from £495. For the exact flight cost, please call.

We know how important this journey is, to ensure we meet your exact needs please call us for an airline quote.

Pre Paid Funeral Plans

We here at Lilies Funeral Directors have partnered with SafeHands Funeral Plans, SafeHands is a specialist prepaid funeral plans provider in the UK. Taking out a prepaid funeral plan with Safe Hands is one of the most affordable, secure and practical way to protect your loved ones against rising costs of funerals. It also allows you to dictate the precise format of your funeral – so that when the time comes, not only will your family be relieved of a considerable financial burden, but they'll also be spared the distress of having to make many difficult and uncomfortable decisions.

Safe Hands is one of the UK's most-trusted funeral plan providers, it is of paramount importance to Lilies Funeral Directors and SafeHands that our plan-holders' investments are 100% safe and secure. Set up in conjunction with award winning solicitors, the SafeHands Trust is held and managed by an independent panel of qualified Trustees. This means your investment will be secure and safe no matter what happens.

Plan Types	Simple £3,195	Traditional £3,495	Premium £3,995
	Our Professional Fees and Services	Our Professional Fees and Services	Our Professional Fees and Services
	A Hearse and 4 Bearers	A Hearse and 4 Bearers	A Hearse and 4 Bearers
	Tutbury Coffin	Tutbury Coffin	Tutbury Coffin
	Use of our Chapel of Rest	Use of our Chapel of Rest	Use of our Chapel of Rest
		One Limousine	Two Limousines
		50 Order of Service Booklets	50 Order of Service Booklets
		10	3ft Floral Tribute



About Lilies

Lilies Independent Funeral Directors was founded by two lifelong friends, Nathan Scully and Lee Solomon. Nathan and Lee grew up in the Birmingham and Sutton Coldfield community and are honoured to be serving their local area, you can rely on them to guide you through this sensitive process and create a loving tribute to such a memorable day.



We pride ourselves on the service we deliver, the standards we uphold and the relationships we create with families and friends in the community. It is never an easy time when our services are needed, but when a family choose Lilies Funeral Directors we are truly honoured and you can rest assured that your loved one will be treated with love and care.



Nathan and Lee work hard in their community to give back where they can, the past few years they have run a marathon, abseiled down a hotel building, completed endurance runs all to raise money for John Taylor Hospice and also given up their spare time to volunteer at the hospice.

**We Live Above Our Funeral Home,
Your Loved One Will Never Be Alone.**

Meet The Team

Lee Solomon

Funeral Director



Nathan Scully

Funeral Director



Calum Horrocks

Funeral Arranger



Liam Hubbard

Funeral Administrator



We Are Available To You 24 Hours A Day, 7 Days A Week

www.liliesfunerals.com

email@liliesfunerals.com

Birmingham

206 Kingstanding Rd

Birmingham

B44 8JP

0121 356 8774

Sutton Coldfield

10 Chester Rd

Sutton Coldfield

B73 5DA

0121 321 3446